1912 Pound Hill Road, North Smithfield, RI 02896 Phone (401) 229-2600 NDRCPR.COM





Water in the dining room extends from the ceiling level down through the Judges Paneling, and into the inlaid floor

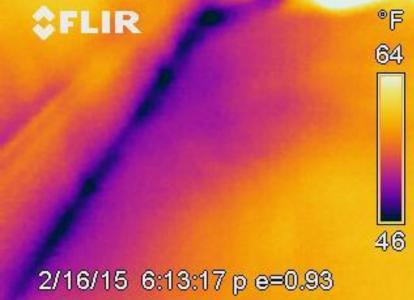




Note minor cupping right of inlay, but heavier cupping against paneling.

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Living room extended off the kitchen area – flooring and walls are wet

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Property Owner: xxxxxx xxxxxx, xx Cider Mill Ln, Lincoln, RI





Inside the garage at xx Cider Mill Lane – water is descending to the sill plate below it, and is entering into the dining room; those images are #1-4 shown on first page of this report.

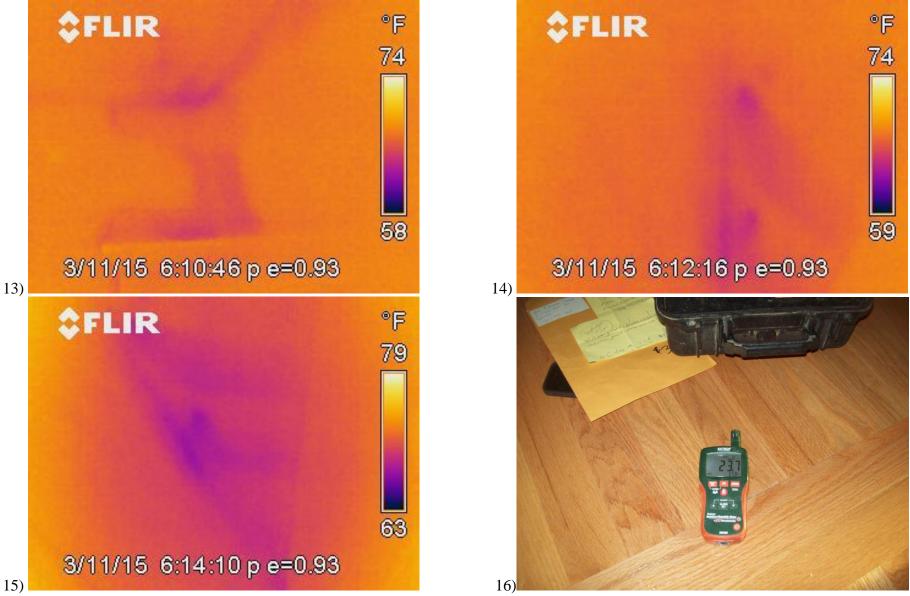
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Dining room ceiling still has trace moisture following a wall stud. Four 2" holes being drilled to allow positive negative air flow to that cavity. That same operation will occur in the breakfast nook off the kitchen\*\*\*\*\*

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THERMAL IMAGES 13-15 SHOW EITHER A NEWER OR LARGER LEAK IN THE SAME VALLEY OF THE HOME AT xx CIDER MILL LANE IN LINCOLN. CLEARLY THIS IS A VALLEY LEAK IN THIS TWO YEAR OLD HOME. IMAGE 14 SHOWS COLD WATER PENETRATION ABOUT 10 FEET UP THE VALLEY OF THE REAR SLOPE OF THIS ROOF FROM THE INSIDE. IMAGE 16 SHOWS VERY HEAVY WATER PENETRATION INTO THE FLOOR THOUGH THE FLOOR HAD APPEARED DRY IN THIS LOCATION. IN FACT WE HAD REMOVED THE RESCUE MAT SYSTEM FROM HERE AND PLACED IT IN THE DINING ROOM AREA THE DAY THE AMICA FIELD REPRESENTATIVE XXXXX XXXXXX ARRIVED AT THE HOUSE FOR HIS ORIGINAL INSPECTION APPRAISAL.



### **CONCLUSION & COMMENTS**

Loss called in to Noreaster at February 16, 2015 at 4:30 pm. We provided same day response for water damage due to ice dams at approximately 6pm. Owner advised that most of the snow and ice has been removed to date. RH 68% on arrival inside.

- Using a Phoenix Maxx extra large dehu on the interior of the first floor areas due to open floor plan.
- Using the Dri-Eaz InterAir floor and wall system, initially in the living room area in to the kitchen extension which also has wet floors at the breakfast nook. Rescue Matt products secured to floor, InterAir hose to the walls, holes drilled into the walls to extend the hose.
- Using 2 air movers in the dining area presently if the living room/kitchen is dry on 2/18 monitor appointment, we will move the floor system into the dining room.

We will be checking the progress of the floor system on Thursday

#### **INTERIM UPDATES**

On 2/19, floor area was equalized in the breakfast nook and the Dri-Eaz Rescue Mat System was moved to the formal dining room (See images 1-4 and new images 11 & 12)

On 2/23, all equipment was removed from main living areas in favor of ambient drying and positive/negative air flow drying with the insured's forced hot air system being able to penetrate holes. HOWEVER, THE GARAGE IS STILL WET AND HOLDING INSULATION.

Noreaster will be bringing in the E-Tes Portable Heat Drying System for two days to dry that space starting 2/26 and conclude operations in the home, removing it on Saturday 2/28\*\*

INTERIM REPORT – THE INSURED'S ADJUSTER met us at the property on 2/19 and agreed with our drying approach in discussions with Mrs. xxxxx and Todd Pascoe, Ops Manager at Noreaster.

INTERIM REPORT III 3/16/15 THERMAL IMAGES 13-15 SHOW EITHER A NEWER OR LARGER LEAK IN THE SAME VALLEY OF THE HOME AT xxx CIDER MILL LANE IN LINCOLN. CLEARLY THIS IS A VALLEY LEAK IN THIS TWO YEAR OLD HOME. IMAGE 14 SHOWS COLD WATER PENETRATION ABOUT 10 FEET UP THE VALLEY OF THE REAR SLOPE OF THIS ROOF FROM THE INSIDE. IMAGE 16 SHOWS VERY HEAVY WATER PENETRATION INTO THE FLOOR THOUGH THE FLOOR HAD APPEARED DRY IN THIS LOCATION. IN FACT WE HAD REMOVED THE RESCUE MAT SYSTEM FROM HERE AND PLACED IT IN THE DINING ROOM AREA THE DAY THE AMICA FIELD REPRESENTATIVE xxx xxx xxxx ARRIVED AT THE HOUSE FOR HIS ORIGINAL INSPECTION APPRAISAL.

Todd Pascoe, CIE/CIRBST/BPI Certified Building Analyst Certified Indoor Environmentalist Certified Infrared Building Science Thermographer