



CLIENT REPORTED INSULATION FELL OFF THE UNFINISHED BASEMENT CEILING AND THERE WAS WATER ON BASEMENT FLOOR. THEY COULD NOT PINPOINT THE LEAK. IT TOOK ADVOCATE TWO MINUTES TO DETERMINE IT WAS THE FIRST FLOOR SHOWER MIXING VALVE – NOTE ON THERMAL IMAGE 3 THAT HOT WATER IS RUNNING OUTSIDE THE PEX HOT WATER FEED***